

Resident Impact Assessment

Taxi and Attendant Contract.

Service Area: Environment and Regeneration, Accessible Community Transport

1. What are the intended outcomes of this policy, function etc?

The taxi and attendant framework contract will provide home to school transport in accordance with statutory requirements for children attending special school and college provision and adults in training centres.

The taxi and attendant contract is also utilised to support adults going to respite centres arranged by Social Services officer including specialist ambulances for adults with severely restricted mobility.

The third element of the contract is for officer travel.

2. Resident Profile

Who is going to be impacted by this change i.e. residents/service users/tenants? Please complete data for your service users. If your data does not fit into the categories in this table, please copy and paste your own table in the space below. Please refer to **section 3.3** of the guidance for more information.

		Borough profile	Service User profile
		Total: 206,285	Total:
Gender	Female	51%	60%
	Male	49%	40%
Age	Under 16	32,825	70
	16-24	29,418	30
	25-44	87,177	20
	45-64	38,669	10

	65+	18,036	70
Disability	Disabled	16%	95%
	Non-disabled	84%	5%
Sexual orientation	LGBT	No data	No data
	Heterosexual/straight	No data	No data
Race	BME	52%	60%
	White	48%	40%
Religion or belief	Christian	40%	
	Muslim	10%	
	Other	4.5%	
	No religion	30%	
	Religion not stated	17%	Data not collected

3. Equality impacts

The use of this taxi contract will provide support to families in the borough with children and adults with learning difficulties and Special Educational Needs and Disabilities. The transport of adults to respite centres will help support many families and will not be discriminatory to any resident.

The Council will not necessarily be able to guarantee the same contractor or crews to parents with the advent of this new contract. Consultation meetings will however be arranged with parents and carers throughout the duration of the tendering process, including meetings with parent forums. Consideration will be given to all issues raised at these meetings. Home to school transport allows parents the opportunity to work therefore reducing economic disadvantage.

In providing the taxi and attendant contract for children with Special Educational Needs statements and with physical and learning difficulties, and providing this service for elderly and vulnerable adults, it is crucial that the Council fulfils its statutory and safeguarding responsibilities properly. In line with the Equality Act 2010, this contract will ensure that residents with disabilities are able to participate in education they have a statutory right to receive in accordance with the 1996 Education Act. On a daily basis the present contract serves approximately one-hundred children with some of the highest physical needs and severe learning difficulties. Elderly adults are also transported to respite centres.

4. Safeguarding and Human Rights impacts

Safeguarding requirements are included in the specification and the evaluation criteria for the contract. The safeguarding requirements will also be monitored throughout the length of the contract through auditing of the contractors workforce in their registered offices and spot checks of individual vehicles and crews at schools.

If potential safeguarding and human rights risks are identified then **please contact equalities@islington.gov.uk to discuss further:**

5. Action

How will you respond to the impacts that you have identified in sections 3 and 4, or address any gaps in data or information?

For more information on identifying actions that will limit the negative impact of the policy for protected groups see the [guidance](#).

Action	Responsible person or team	Deadline
Safeguarding requirements are built into the specification for the taxi and attendant contract and will also be addressed in audits of the successful contractors	Ian Spencer Accessible Community Transport Manager	Ongoing for the duration of the contract

Please send the completed RIA to equalities@islington.gov.uk and also make it publicly available online along with the relevant policy or service change.


This Resident Impact Assessment has been completed in accordance with the guidance and using appropriate evidence.

Staff member completing this form:

Signed: Ian Spencer

Date: 18/02/2019

Head of Service or higher:

Signed:  _____

Date: 18/02/2019